

NCLT VISITOR PRIVACY NOTICE

The New Collaborative Learning Trust vision is to create a culture of protecting privacy and personal data. Personal data is information which ‘relates to and identifies a living individual’. Personal data should be adequate, relevant and limited to what is necessary.

Who does this notice apply to?

This privacy notice applies to anyone not employed by the Trust visiting any of our sites.

Data controller and collection

The organisation responsible for looking after your personal data (Data Controller) is the New Collaborative Learning Trust. The Trust is committed to being transparent about how it collects, uses, stores and deletes data and to meeting its data protection obligations

Why do we collect and use visitor information?

We collect information about visitors on site for the purposes of security and safeguarding. We process personal data in accordance with the Keeping Children Safe in Education statutory guidance, the Education Act 2002, the Children Act 2004, UK General Data Protection Regulation (UK GDPR) and the Data Protection Act 2018. The main legal basis under the UK GDPR for visitor information therefore falls under the following legal basis:

- **UK GDPR Article 6(1)e – Public Task** - processing is necessary for the performance of a task of the controller carried out in the public interest or a task carried out in the exercise of official authority vested in the controller

Categories of visitor information

The organisation collects and processes the following types of information:

- Visitor name
- Company/organisation the visitor is represents
- Who they are visiting
- A contact telephone/mobile number
- Email address
- Vehicle registration
- Visiting start date/time
- Visiting end time
- Whether a DBS check has been declared
- Visitor photo for identification purposes

Collecting visitor information

Visitors are asked to sign in at main Reception before they access any other areas of the site. We use touchscreen technology at Reception for visitors to enter details themselves, all systems record visitation details, including a history of visits. Some information about visitors may already be provided to reception teams, by the member of staff arranging the visit. Our systems are used/accessed by reception staff, staff on site responsible for safeguarding, staff on site responsible for IT processing and staff on site responsible for site security.

Colleges

We use a system called *Entry Sign* provided by Osborne Technologies this information is stored locally.

Schools

We use 2 systems, one called *Sign In App* which is cloud based storage and another called *Inventry* which is stored locally.

Storing visitor data

Last Updated 2026

ALD

We will store visitor data for no longer than necessary, in accordance with data protection legislation and best practice. In some circumstances data could be held longer if this is required for compliance with a legal obligation to which the data controller is subject. Visitor Data will be stored electronically within EntrySign, Sign In App and Inventory systems and can also be held centrally at Trust Headquarters or on site.

Retention of the data includes the following

Visitor information Expiry of pass + 1 year

The organisation will put measures in place to ensure that data is deleted or anonymised at the end of the relevant retention periods.

Who do we share visitor information with?

This information is stored locally, and is accessed by Reception staff, staff in college responsible for safeguarding, and staff in college responsible for site security. Information shared will be limited to what is necessary, and will be processed lawfully, fairly, with secure measures in place.

Otherwise, before sharing information with a third party, we will either obtain your consent or establish that the sharing is necessary (which includes ensuring that the data shared is kept to a minimum), fair and otherwise within the law. NCLT does not transfer personal data to countries outside the UK, European Economic Area or to other territories under circumstances not recognised by the Information Commissioner's Office (ICO). We will not pass your information to third parties for direct marketing purposes.

Automated Decision Making

We do not use automated decision making which would have legal or a similarly significant effect on an individual.

Requesting access to your personal data

Under data protection legislation data subjects have the right to request access to information that we hold. This is known as a subject access request. If any exemptions apply you will be notified. To make a request for your personal information, please contact the Trust Data Protection Officer on 01977 802802 or via email to Data.Protection@nclt.ac.uk

Other rights in relation to data processing include, for example, to have inaccurate information rectified, request erasure or restriction of processing, and object to processing. These rights are subject to the conditions and exemptions set out in data protection legislation.

Requesting access to your personal data

Under data protection legislation individuals have the right to request access to information about them that we hold. To make a request for your personal information, please contact the Trust Data Protection Team by email:- data.protection@nclt.ac.uk

Contact

Here is our Data Privacy page - <https://nclt.ac.uk/data-protection-and-freedom-of-information/>

If you have an enquiry or complaint about the way we are collecting or using your personal data, you should raise it with us in the first instance. You can also raise issues directly to the Information Commissioner's Office at <https://ico.org.uk/make-a-complaint/data-protection-complaints/>

Data Protection Officer

If you would like to raise a complaint or discuss the handling of your data by NCLT, please contact the Trust Data Protection Team. email:- data.protection@nclt.ac.uk or by calling 01977 802802.